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Villa of Hope receives National Accreditation

Rochester, NY – December 22, 2022 —Villa of Hope is proud to announce it's national reaccreditation through the New York-based Council on Accreditation (COA). Villa of Hope provides alternative education environments, workforce development/community restoration programs, care coordination services, medical detoxification services, medication-assisted treatment, and mental health counseling for youth, adults, and families struggling with mental health and substance use. This achievement took Villa of Hope 10 months to achieve reaccreditation. Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of Villa of Hope's programs, services, management, and administration.

COA accreditation is an objective, independent, and reliable validation of an agency's performance. The COA accreditation process involves a detailed review and analysis of an organization's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

To achieve COA reaccreditation, Villa of Hope first provided written evidence of compliance with the COA standards. Thereafter, a group of specially trained volunteer Peer Reviewers confirmed adherence to these standards during a series of on-site interviews with trustees, staff and clients.

Based on their findings, COA's volunteer-based Accreditation Commission voted that Villa of Hope had successfully met the criteria for accreditation.

An endorsement of COA and the value of its accreditation process is reflected in it being named by the US State Department as the sole national independent accrediting body under the Hague Convention on Intercountry Adoption to accredit intercountry adoption service providers. In addition, COA is the only

national accreditor designated by the U.S. Department of Defense to develop accreditation standards and processes for human service programs provided to military personnel and their families.

Founded in 1977, COA is an independent, not-for-profit accreditor of the full continuum of community-based behavioral health care and social service organizations in the United States and Canada. Over 2,000 organizations — voluntary, public, and proprietary; local and statewide; large and small — have either successfully achieved COA accreditation or are currently engaged in the process. Presently, COA has a total of 47 service standards that are applicable to over 125 different types of programs. To learn more about COA, please visit www.coanet.org.

About Villa of Hope

Villa of Hope is a 501(C)(3) nonprofit organization. Its mission is to partner with individuals, families, and communities to Rebuild relationships, Recover potential, and Renew hope for the future. With a vision to advance equity by transforming the social foundations of our neighbors and elevating lifelong health outcomes for our community, Villa of Hope has been serving the Rochester community since 1942. To learn more about our organization and identify ways to support the mission, please visit www.villaofhope.org.