



## WHO WE SERVE:

- Youth up to age 21 with mental health diagnoses or a history of trauma that is affecting their daily functioning.
- Common challenges may include depression & anxiety; social/behavioral problems; self-harm and risk for hospitalization.
- Youth who have experienced multiple losses, traumas, and crises.
- Medicaid eligible

## WHAT WE DO:

- We listen to youth and families, partnering with them to create targeted goals that address their identified needs.
- We connect youth and families to community resources, coordinating and managing these services to increase success.
- We support in ensuring families have the tools needed to meet their child's needs.

## OUR MISSION:

- To help youth and families navigate complex, often fragmented mental health & community service systems.
- To reduce the need for higher levels of care by connecting youth to community resources and supporting them in remaining safely in their homes.
- To reduce emergency room visits and inpatient stays by connecting youth with primary medical & mental health care.

## OUR PHILOSOPHY:

- As a Sanctuary-certified agency, we provide trauma-informed services which recognize the many stressors our clients face.
- We approach this in a strength based way, meeting families where they are at.

## CONTACT:

- [CaseManagement@villaofhope.org](mailto:CaseManagement@villaofhope.org)
- Intake Coordinator: 585-328-0740 ext. 549
- 1-833-9330-HOPE; 585-581-HOPE
- Scan the QR code to learn more!

**Are you in crisis, experiencing emotional distress, or worried about someone you know? Call or text 988 or chat at 988lifeline.org 24 hours a day, 7 days a week.**