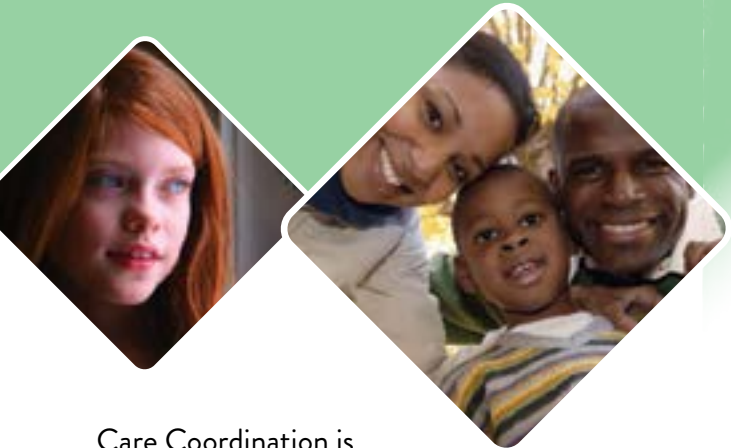


What is CARE COORDINATION?

Care Coordination at Villa of Hope embraces an extensive network of services for children and their families. The Villa Care Coordinator works closely with the family to build a team of supports around your child and family; to improve connectivity to needed supports and resources.



Care Coordination is a family-driven and youth-guided process, where we connect families to needed supports, and create goals to meet the youth's mental health needs. Our goal is that families will acquire new skills, working one-on-one with their Care Coordinator, and will feel empowered and hopeful for the future.

All at no cost to families!

Call us today!

To speak to Villa of Hope's Children's Care Coordination team, call 328-0740 x 567



VILLA of HOPE
rebuild.recover.renew.

CHILDREN'S CARE MANAGEMENT
Empowering and inspiring youth and families

1099 Jay Street, Bldg. P
Rochester, NY 14611

CaseManagement@villaofohope.org
WWW.VILLAOFHOPE.ORG

CARE COORDINATION

A Monroe County Office of Mental Health program



VILLA of HOPE
rebuild.recover.renew.

Empowering and inspiring youth and families

585-865-1550 x567 | WWW.VILLAOFHOPE.ORG

What can Care Coordination at VILLA of HOPE do for me/my child?

At Villa of Hope, you are #1 with us; we care about your journey. **We are specialists in working with youth and families, with an expertise in mental health services.** We're also experienced: your culture and values will be respected, and your child will have a voice in the care coordination process. The Villa has 75 years of success in helping families navigate complex systems.



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Your Care Coordinator can:

- Coordinate all of your child's care and services.
 - Help your child or family set goals and achieve them; in any area of life!
 - Link to resources and community services that meet your child's interests and needs.
 - Learn more about meaningful activities to improve family health.
 - Navigate the complex healthcare and mental health system



“The program helped Kiel and his family develop individualized safety plans so that each family member would know how to appropriately handle an escalating situation.”

Kiel was a previous recipient of Case Management services from Villa of Hope. Our Children's Care Coordination staff worked with Kiel, his family, his school, and doctors and therapists to help him succeed.



Do we qualify for Children's Care Coordination?

Villa of Hope serves families that have children up to 21 years of age who have a Mental Health diagnosis or history of trauma that is affecting their daily life functioning.

At the Villa, we'll get to know you, we'll provide individualized services, and we do what it takes to get you the support YOU need.

Contact us, and we will help you enroll in Children's Care Coordination Services!

Contact us and we can help you determine if your family is eligible.

Call our Intake Coordinator:
328-0740 x 567

CHILDREN'S CARE COORDINATION
Empowering and inspiring youth and families