What is CARE MANAGEMENT?

Care Management at Villa of Hope embraces an extensive network of services for children and their families. The Villa Care Manager works closely with the family to build a team of supports around your child and family; to improve connectivity to needed supports and resources.



a family-driven and youth-guided process, where we connect families to needed supports such as housing, activities, food, and legal services. Our goal is that families will acquire new skills, working one-on-one with their Care Manager, and will feel empowered and hopeful for the future.

All at no cost to families!

Free for families with eligible children enrolled in Medicaid.

Call us today!

To speak to Villa of Hope's Children's Care Management team, call 328-0740 x 549





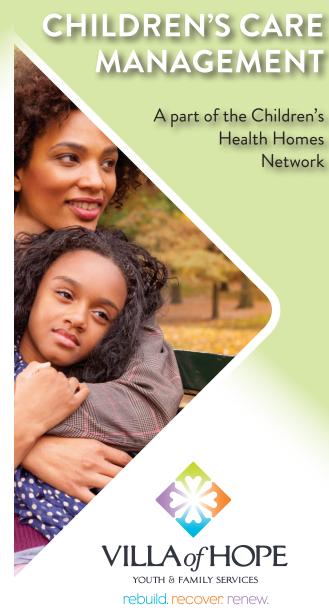
rebuild, recover, renew.

CHILDREN'S CARE MANAGEMENT

Empowering and inspiring youth and families

1099 Jay Street, Bldg. P Rochester, NY 14611

robin.kreitzberg@villaofhope.org WWW.VILLAOFHOPE.ORG



Empowering and inspiring youth and families

585-865-1550 x549 | WWW.VILLAOFHOPE.ORG

What can Care Management at VILLA of HOPE do for me/my child?

At Villa of Hope, you are #1 with us; we care about your journey.
We are set apart from



other children's care management choices because we are specialists in working with youth and families, with an expertise in mental health services. We're also experienced: your culture and values will be respected, and your child will have a voice in the care management process. The Villa has 75 years of success in helping families navigate complex systems.

Your Care Manager can:

• Coordinate all of your child's care and services.

 Help your child or family set goals and achieve them; in any area of life!

- Link to resources for finding affordable housing, food, clothing, childcare and transportation.
- Learn more about meaningful activities to improve family health.
- Navigate the complex healthcare and mental health system

The program helped Kiel and his family develop individualized safety plans so that each family member would know how to appropriately handle an escalating situation.

Kiel was a previous recipient of Case Management services from Villa of Hope. Our Children's Care Management staff worked with Kiel, his family, his school, and doctors and therapists to help him succeed.



Do we qualify for Children's Care Management?

Villa of Hope serves families that have children from ages 5 to 21 that are enrolled in Medicaid and have one or more of the following:

- A qualifying mental health diagnosis
- · At least two chronic health conditions
- HIV or AIDS
- Have experienced chronic trauma that is affecting their daily life functioning

Contact us and we can help you determine if your family is eligible. At the Villa, we'll get to know you, we'll provide individualized services, and we do what it takes to get you the support YOU need.

Contact us, and we will help you enroll in Children's Care Management Services!

Call our Intake Coordinator:

328-0740 x 549

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