**COVID-19 Impacts – Community Resources & Information**

General Information & Hotlines:

* Monroe County Public Health Hotline: (585) 753-5555
* City of Rochester info: <https://www.cityofrochester.gov/coronavirus/>
* Monroe County info: <https://www2.monroecounty.gov/health-coronavirus>
* RCSD Support Hotline: (585) 262-8700 (Monday – Friday, 8 AM – 5 PM)
* Villa Resources & Protocols: https://villaofhope.org/Home/Staff-Coronavirus-Protocols

Basic Needs/DHS:

* Visit the DHS information page for application information: <https://www2.monroecounty.gov/hs-coronavirus>
  + Most Face-to-face interviews have been suspended, replaced with phone interviews
  + Applications can be dropped off, or sent via mail, fax, email (see below)
    - PUBLIC ASSISTANCE
      * If already scheduled for in-person interview the week of March 16, applicants may call 753-6960 to move to a phone interview.
      * Fax: 585-753-5315
      * Email: dfa2a26.sm.monroe.C.D.M@dfa.state.ny.us
    - EMERGENCY ASSISTANCE
      * Fax: 585-753-5315
      * Email: dfa2a26.sm.monroe.C.D.M@dfa.state.ny.us
    - TEMPORARY HOUSING
      * Fax: 585-753-5315 or 585-753-6078
      * Email: dfa2a26.sm.erhous@dfa.state.ny.us
      * If scheduled for in-person interview the week of March 16, applicants may call 753-6229 to move to a phone interview
    - HEAP & HERR
      * Fax: 585-753-6102
      * Email: dfa2a26.sm.monroe.C.D.M@dfa.state.ny.us

Food:

* SNAP (copied from <https://www2.monroecounty.gov/hs-coronavirus>)
  + SNAP recipients of households with children who would otherwise receive free or reduced-price meals if not for schools being closed are eligible for emergency benefits.
    - To request this benefit, call the SNAP Workgroup: 585-753-2740 - or -
    - Email dfa2a26.sm.monroe.team41@dfa.state.ny.us
    - Individuals in need of a benefit cards should call 585-753-6006 for a card
  + Those without SNAP can apply online: <https://www.mybenefits.ny.gov/mybenefits/begin>
* Check with individual school district (see “School District Info” section below) for free meal pick-up times and locations
* The City of Rochester and Foodlink are providing pre-packaged breakfast, lunch and dinner, Monday through Friday, at the following city R-Centers between the hours of 8 a.m. and 8 p.m.:
  + Adams Street R-Center, 85 Adams St.
  + Avenue D R-Center, 200 Avenue D
  + Carter Street R-Center, 500 Carter St.
  + Tyshaun Cauldwell R-Center, 524 Campbell
  + Frederick Douglass R-Center, 990 South Ave.
  + Flint Street R-Center, 271 Flint St.
  + David Gantt R-Center, 700 North St.
  + Trenton and Pamela Jackson R-Center (Clinton-Baden), 465 N. Clinton Ave.
  + Thomas Ryan R-Center, 530 Webster Ave.
* Food Pantries still open include:
  + North Greece Road Church of Christ
    - Wednesdays 12-2 pm
    - 1039 North Greece Road
  + Center for Youth
    - Weekdays 9 am – 6 pm
    - For youth (under age 24) and families with children
    - 905 Monroe Avenue, Rochester, NY 14620
    - (585) 473-2464
* Mac’s Pizza Shack offering free breakfast to children starting 3/16 and until school resumes
  + 3290 Canandaigua Rd., Macedon, NY

Child Care:

* The Child Care Council provides referrals in Monroe, Livingston, & Wayne Counties
  + They will begin contacting providers on 3/17 to determine current vacancies
  + Call 654-4720 or visit [www.childcarecouncil.com](http://www.childcarecouncil.com)
* YMCA Emergency School-Age Care (see “YMCA” section below)
* DHS Childcare subsidies (from <https://www2.monroecounty.gov/hs-coronavirus>)
  + Current childcare subsidy recipients with school age children are eligible to have their care authorizations updated to include full time care during the day while school is out if their provider can accommodate them.
    - Email at: dfa2a26.sm.monroe.ChildCare-DHS@dfa.state.ny.us
  + For families not currently in receipt of subsidy, childcare eligibility certificates can be provided to allow for use of subsidy to pay for childcare by eligible providers during school closures. Must provide the childcare application and proof of employment
    - Email: [dfa2a26.sm.monroe.ChildCare-DHS@dfa.state.ny.us](mailto:dfa2a26.sm.monroe.ChildCare-DHS@dfa.state.ny.us)
    - Fax: 585-753-6308.

Internet:

* Charter will provide free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 students and/or college students who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
* For eligible low-income households without school-aged children, Charter continues to offer Spectrum Internet Assist, a low-cost broadband program delivering speeds of 30 Mbps
* Charter will also open their Wi-Fi hotspots for public use

Recreation:

* The following R-Centers will be open from 8 a.m. to 8 p.m., Monday to Friday to provide meals and recreation to the city’s school-age children (<https://www.cityofrochester.gov/coronavirus/>)
  + Adams Street, 85 Adams St.
  + Ave D, 200 Ave. D
  + Carter St., 500 Carter St.
  + Tyshaun Cauldwell, 524 Campbell St.
  + Frederick Douglass, 990 South Ave.
  + Flint Street, 271 Flint St.
  + David Gantt, 700 North St.
  + Trenton and Pamela Jackson (Clinton-Baden), 485 N. Clinton Ave.
  + Thomas Ryan, 530 Webster Ave.
* All YMCA Branches are CLOSED
* City Libraries are currently scheduled to remain open at least through March 22nd
* Town libraries may not stay open, check individually

School District Info:

* RCSD
  + See district page for updates: <https://www.rcsdk12.org/covid19>
  + RCSD Support Hotline: (585) 262-8700 (Monday – Friday, 8 AM – 5 PM)
  + Meals
    - Pack-and-go breakfast & lunch
    - 8:00 a.m. to 2:30 p.m. (M – F)
    - Locations:
      * East Upper & Lower School, 1801 E. Main St.
      * Dr. Freddie Thomas Campus, 625 Scio St.
      * RIA /Jefferson High School Campus, 1 Edgerton Pk.
      * James Monroe High School, 164 Alexander St.
      * John Williams School No. 5, 555 Plymouth Ave.
      * Wilson Foundation Academy, 200 Genesee St.
      * Abelard Reynolds School No. 42, 3330 Lake Ave.
* East Irondequoit:
  + See district page for updates: <https://www.eastiron.org/site/Default.aspx?PageID=5967>
  + School Meal Program: <https://www.eastiron.org/site/Default.aspx?PageID=5965>
    - Monday, March 16 for lunch, and then breakfast and lunch continuing until schools reopen (“Grab & Go” service)
    - Breakfast: 8-10am
    - Lunch: 11am-1:00pm
    - Main Entrance of every school in the East Irondequoit School District
    - FREE for anyone 18 and younger (do NOT need to be East Irondequoit resident)
    - Parents, guardians, seniors: cost is $2 for breakfast and $4 for lunch
  + Educational resources: <https://www.eastiron.org/site/Default.aspx?PageID=5966>
* Pittsford CSD:
  + See district page for updates: <https://www.pittsfordschools.org/Page/23539>
  + Visit Pittsford Food Cupboard for food assistance
    - <http://www.pittsfordfoodcupboard.net/>
* Fairport CSD:
  + See district page for updates: <https://fairport.org/district/safety-security/coronavirus-covid-19/>
  + Starting Tuesday March 17th, free meals (lunch and breakfast for the next day) will be provided to children 3-18 weekdays from 11-12:30:
    - Look for a Fairport bus or district staff at the following locations:
      * Pines of Perinton (Learning Links)
      * Fairport Police Department (rear parking lot)
      * Alpine Knoll (office)
      * Knollwood Apartments (office)
      * Jefferson Avenue bus loop
      * Fairport High School bus loop
  + Educational materials will be on the district website by 3/17
  + All CSE meetings cancelled starting 3/16
  + Contact school health office to pick up medication if needed
* Gates-Chili CSD:
  + See district page for updates: <https://www.gateschili.org/coronavirus>
  + Free school meal program:
    - Lunch: 11 am – 1 pm starting March 17th
    - Breakfast: 8 – 10 am starting March 18th
    - Meals are “to-go”
    - Locations:
      * Gates Chili Middle School (2 Spartan Way)
      * Walt Disney Elementary School (175 Coldwater Road)
      * Paul Road Elementary School (571 Paul Road)
    - Any child 18 or younger (not just Gates-Chili students)
    - Free with no registration or income requirements
* Greece CSD:
  + Free meal program (pick-up only) for children 18 and under (must be present):
    - Starting March 17th
    - Breakfast (8-10 am), Lunch (11-1 pm)
    - Locations:
      * Autumn Lane Elementary School (2089 Maiden Lane)
      * Lakeshore Elementary School (1200 Latta Road)
      * Longridge Elementary School (190 Longridge Avenue)
      * West Ridge Elementary School (1010 English Road)
      * Odyssey Academy (750 Maiden Lane)
* Hilton CSD:
  + Free school meal program:
    - Free to all children 18 and younger
    - Up to two ‘grab and go’ meals per day, per child (must be present)
    - Weekdays starting March 16
    - If driving, stay in your car and proceed in an orderly fashion, and meals will be given to you based on the number of children in your car
    - Use the distribution location that is closest to your home:
      * Hilton High School
        + 10 am – 1 pm
        + (Door #16) around the back by the loading docks.
      * Walker Bible Baptist Church, 1425 Walker Lake Ontario Road.
        + 11 am – 1 pm
        + Please look for our Hilton school bus.
      * Northwood Elementary School
        + 11 am – 1 pm
        + Delivery door entrance around the back of the school.
* Webster CSD:
  + Check for updates: <https://www.websterschools.org/districtpage.cfm?pageid=1851>
* Information for other districts may be found here: <https://www.democratandchronicle.com/story/news/2020/03/15/coronavirus-rochester-ny-schools-closed-monroe-county-districts-free-meals-food/5053450002/>

YMCA:

* All branches closed until further notice
  + UR Medicine clinics (at Eastside and Schottland branches) remain open
* <https://rochesterymca.org/community-buildings/response-to-covid-19/> for updates
* Emergency School-Age Care
  + Registration currently open for suburban sites, can register online:
    - YMCA Camp Arrowhead
    - Bay View YMCA
    - Eastside Family YMCA
    - Schottland Family YMCA
    - Northwest Family YMCA
    - Westside Family YMCA
    - Corning Family YMCA
  + Registration for urban sites starts 7 am Monday, March 16 and is in-person only:
    - Carlson MetroCenter
    - Maplewood Family YMCA
    - Monroe Family YMCA
    - Southwest Family YMCA
    - Lewis Street Child Care Center

What to do while school’s closed:

* 20 screen-free ideas for kids: <https://savedyouaspot.com/2020/03/12/20-screen-free-things-to-do-with-your-kids-indoors-when-school-is-closed/>
* Daily art-project prompts from a local art teacher: <http://www.toddstahlart.com/quarantineart>
* NYS parks remain open (though programs may be cancelled: <https://parks.ny.gov/>
* Scholastic Learn-at-home: <https://classroommagazines.scholastic.com/support/learnathome.html>
* 70+ indoor educational activities: <http://learnincolor.com/educational-activities-for-when-youre-stuck-indoors.html>
* **Media recommendations for entertainment**  
  Hand-picked, age-appropriate media suggestions to keep the whole family engaged.
* [Best Music Apps and Games for Kids](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e447e57ddd36d2a97ca13371c9bc1f90fb048ff53adeec698fde3da7a49bde7d2e01a896b89a39b3e0bd2a3a9faede53f902a76dcfb8934cfa9&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991681286&sdata=bZ1w7X22Mc83uu2bO%2BCKapEbstVJhUXP9%2BpISp%2F1%2BJE%3D&reserved=0)
* [New Kids' TV Shows](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44cff6508a594790c70323a51302656408dc3d19008c4e1109e7f65be295ea18fc8f20402234d6c54c26417759bb5c660764c3f4ea105db680&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991691281&sdata=BCRGuo8L3EtUihpFZlWxXcy1YKwJsV0jAYn2%2BMwGyxs%3D&reserved=0)
* [50 Books All Kids Should Read Before They're 12](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44979102172091947cde3afade2c66344a38f7574b8469b05c687a336075ea045022481e076d281156ac9a778bf58fe52e1ae8318cb4cc8db1&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991701278&sdata=kyHoWn5MUXv4uj5u%2B7OsvTSHX7ZuD5krdQyUS00NgPo%3D&reserved=0)
* [Best Family Movies](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e4446ac0caf7282e7529e3c40432c9f2c577f4671da5158b1cee3e2a24777f318b06aee7c8c1deb9613956b975c8a7e8ce1a80a1d6bf606a58e&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991701278&sdata=OvPTTTZjsT2P0blTHHc0l0O%2BbPmO1nFZvQowxfyxTR8%3D&reserved=0)
* [Common Sense Selections](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e447af5fd5235b2158ffe438273ca2aa46f165689b6829795144beb715fcadb9675592a95cdca4cac3a3ba8823e91e770ac70b709df68541910&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991711272&sdata=r8Vb0Mw4pmirzbfLcl28iJYP7x6bpyu6lJr%2BWRrV9rw%3D&reserved=0) highlighting the best movies and TV shows
* [Sibling Watch-Together TV](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44307651d5e2f6fe5ab3d8e505ca95e65623d23e9aa45257dc6aa857aa71d9d652bf778ddf01f0f14c4e01d21d83d33f675a6fa7e8e38b0503&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991711272&sdata=2KB3tjNaIPjDO9BKDR82ykK0rabO%2BfHYBOFCrd%2FHcF4%3D&reserved=0)
* [Best Documentaries for Kids and Families](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44a81f407bdc66a56d6870d43176d11319651a7fe0a335a8fbba0ccfee146b9595a64aa0570c331080d809419047dfad53c83afeeba309e2a9&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991721267&sdata=LuzYrbtSZNeZfGDSeFszP7vHPgylOqAg1ck%2FFmrgtU4%3D&reserved=0)
* **Resources for at-home learning**  
  Tools to help parents and caregivers keep kids focused and learning at home.
* [17 Apps to Help Kids Stay Focused](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44516d3429ca21764a6175a95d5ac3042a808f706f357bc741328d53ed6e57ee938a71102d07c6f1858d7db976b2dea2f27ab80abb67491a1a&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991731269&sdata=GyxX8m7PCs960D0V145Mb5%2BgFMLp1imbz5VLdOcPpsg%3D&reserved=0)
* [Apps That Act Like Math and Science Tutors for Homework Help](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44783516f65c5f3a6c03735f204d0c866850e593b31a929b30f22e6c97747a69b782a85c53f5036fbe8213b3776f162cc909a6396343918a8e&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991731269&sdata=5TgZ1RwPWdw%2ByfuM42ar1Ef4fqkvdbkP2t7d2V3XLf8%3D&reserved=0)
* [Free Educational Apps, Games, and Websites](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e446adeaddbe03e92340f31fad8bc7fb45ef59aa44abec38f396ead3bdfed877bc4a8d9f4e78909874309b1d10ee6c8e8ae39aec9f7a3c2092d&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991741261&sdata=LUaNe82nfng%2FW%2B3HvT0o3m7Zunhh%2BmCoWDdbw109A%2B0%3D&reserved=0)
* [Top Time-Management Apps](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44b6aafb25190ba0c2307ba03f61d808df6a09adbe4c7a9bdcbd2d12f2e4c5345b4c6b703bf8289644855c5df9544586bd860b6d527b1a6f9c&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991741261&sdata=35dCZLYCyYu0T3wo%2F00gtvwTm0lbor%2FEzW0i%2ByLr1Uc%3D&reserved=0)
* **Stress-management resources**
* When everything feels overwhelming, check out [tips for taking in rapidly changing news](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e444db62d7d954197384c23d311ef70d50545dc2864fa9a94c6ee596e824aa91f736d814b54e27dde750e196dc1f75893ee65bab598a4a5a3bb&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991751257&sdata=iv1Nn75L8TFM6Pgw3aAs801cO%2Foqaieq%2FbGAZs3M4pw%3D&reserved=0).
* De-stress together with [meditation apps for kids and families](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44588d0d76db65160beb97179b639a7cc6f273dff56090e837ddf28135d8a6a0be07697ae7d308be942c6853c6f2482e241617dba2c1fd406a&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991761251&sdata=g24SvYyx2wslAgyRbKemc5Q2EJqPXyabMWEmJ8DrsJg%3D&reserved=0).
* Get the blood flowing and elevate the mood with these [25 dance games](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e441d0843d9fe44912725c1ad667ebb0b96c56a9c8e8f29e9347f69a22b40ad07f813064f3948961c86c24f5b068b63c792a105063a980b2b1d&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991761251&sdata=buDmU%2BjToIqU63%2BhBPwbfsW%2BKHDbhCxghNWla%2F0MS94%3D&reserved=0) (you might need to buy a special control from Amazon).
* [Apps, websites, and video games](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e4431cd77a90ec764024ca6f51289e8e16bc9deb16648f999b4e5ebe9dcee6b138c5d8af543510e7d3c6657be2aabc304fc76daf473b2ee2783&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991771247&sdata=9EETpEbC4cpg%2B9YBjgAwJdUhffRWehVy27FJnVH1o2I%3D&reserved=0) that inspire running, jumping, and more to stay active.
* Don’t forget to enjoy a [device-free dinner](https://nam03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fclick.commonsense-email.org%2F%3Fqs%3D6f294975c60d1e44bd4524af84f4910ccabd0e04b065383b5f043e25343b272178b002f4f4d6f12ee08804c0d545556671bc63fa365415d2f91f3b1488670ca2&data=02%7C01%7Cchristina.gullo%40villaofhope.org%7Cd1480e579c964250c7bb08d7c78005eb%7C6fa2ee5a3b4b4c43a454c98da397d4ac%7C0%7C0%7C637197224991771247&sdata=3UYO%2Btu1KoAovU6dNGGnNTcT%2BQX6J2bpwrUrVtJbny4%3D&reserved=0) or two.

How to talk to kids about the coronavirus:

* A comic to help kids understand the coronavirus: <https://www.npr.org/sections/goatsandsoda/2020/02/28/809580453/just-for-kids-a-comic-exploring-the-new-coronavirus>
* Advice From the National Association of School Psychologists: <https://www.nasponline.org/resources-and-publications/resources-and-podcasts/school-climate-safety-and-crisis/health-crisis-resources/talking-to-children-about-covid-19-(coronavirus)-a-parent-resource>

Miscellaneous:

* Wegmans is adjusting hours and limiting some item purchases: <https://www.wegmans.com/covid-19-response/>

Printable graphics on next pages…







